6756 9361 2nd Level Supporter (m/w/d) Our new project is all about the user helpdesk in Magdeburg and the surrounding area.  
  
We are looking for a:n  
This position is to be filled as part of temporary employment.  
  
2nd Level Supporter (m/f/d)  
  
Your tasks:  
 • You take over the 1st and 2nd level support / user helpdesk remotely and on site and look after the users with their questions about systems and applications  
 • Your tasks will include the installation, configuration and administration of client systems, smartphones and the PBX (Cisco).  
 • User and patch management is also part of your area of ​​activity  
 • You are responsible for the implementation of technical installations and adjustments to system configurations, support the introduction of new systems and take over the IT documentation  
 • Your activities also include the procurement and installation of hardware and software solutions  
  
Your qualifications:  
 • You have completed vocational training in the IT sector (e.g. IT specialist)  
 • You have already gained initial professional experience in IT support or helpdesk  
 • You also have knowledge of how to use Microsoft 365, telecommunications systems, computers, smartphones, as well as IT applications and IT networks  
 • You are characterized by a service-oriented and independent way of working  
  
What she expects:  
 • Team spirit and diversity  
 • Work-life balance  
 • Attractive remuneration  
 • Social benefits  
 • Versatile training opportunities  
 • Team and sports events  
 • Global network  
 • Attractive employee referral program  
  
Benefits may vary by position and location. An overview of our benefits can be found on our website under Careers and Benefits.  
  
Send us your application directly. We are at your disposal for any questions. We welcome applications from people who contribute to the diversity of our company. IT Account Manager WE GIVE ENGINEERS THE FREEDOM TO CREATE THE FUTURE  
Starting with product development, euro engineering AG offers services that are based on the typical engineering process. From the conception through development, construction, calculation and testing to project management and documentation, we work with passion on and in future-oriented projects of our customers.  
  
Industry sectors:  
Mechanical engineering, plant construction, automotive, construction, process engineering, precision engineering, electrical engineering, medical technology, hardware and software development 2023-03-07 16:04:24.816000